

ELI LILLY FEDERAL CREDIT UNION

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Dear Credit Union Member:

The New Year is in full swing for all of us at Eli Lilly Federal Credit Union. Among our priorities, ***we are planning to convert to a new computer system during the weekend of February 12-15, 2010.***

The countdown to our conversion continues with just 3 weeks to go. That's why I'm reaching out to you now with more information about the transition and how it will impact members.

Enclosed you will find the "Member's Guide to Conversion," an important document designed to alert you to the specifics of the changes that will result from our system transition. ***Please take the time to review this guide carefully so you will know what to expect and how to plan accordingly.***

At a minimum, please be aware of the following short-term service issues from 4:00 p.m. Friday, February 12 until 11:59 p.m. Monday, February 15:

- You will not be able to access accounts via eBranch at elfcu.org;
- You will not be able to conduct transactions at shared branches;
- You will be able to use ELFCU debit, ATM, and credit cards;
- ELFCU's Administrative Office and Branches will be closed on Monday, February 15, 2010.

We hope you will see these brief outages as a small price to pay for improvements that will lay the groundwork for service enhancements for years to come. Please look to this guide, the ELFCU branches, and our website at elfcu.org for the details you need to know about ***our conversion scheduled for February 12-15, 2010.***

Thank you for your loyal business and support.

Sincerely,

ELI LILLY FEDERAL CREDIT UNION



Lisa A. Schlehober

Chief Executive Officer